



# NEXT GENERATION OF TUTORIALS

FINDING TECHNICAL  
INFORMATION AT PURDUE

**PURDUE**  
UNIVERSITY  
LIBRARIES

SIEGSMUND ENGINEERING LIBRARY

*Access. Knowledge. Success.*

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# Background of Treasure Hunt Assignment

- Originated in 1980's
- Has been transformed by new formats and resources, but fundamentally the same goal:
  - To help students articulate needs and locate information that they may come across in their careers
- Applicable to many disciplines and levels in engineering and technology
- Can be a group or individual activity



# Sources of Questions

- Texts
- References & handbooks
- Catalogs
- Dictionaries
- Patents & trademarks
- Historical
- Company information
- Material specifications
- Standards
- Current events /campus life
- Receive questions from alumni, colleagues, and practitioners who come across 'interesting' information needs



# Sample of Questions

- If serviced once a week, what is the minimum number of portable toilets required for a 40-person (31 men / 9 women) migrant work camp?
- Source: ANSI standard
- 5 total. 4 for men (1 / 10); 1 for women (1 / 10).



# Another Question

- Which three elements spark 'easily' when held to a grinding wheel?
- Source: Handbooks
- Answer: Iron (Fe), Titanium (Ti), Cerium (Ce).



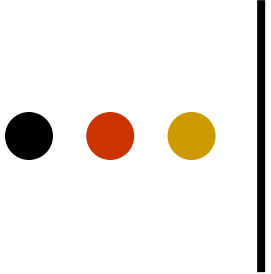
# Challenge of Treasure Hunt

- Students inaccurately guess topic of question.
  - Required to select the appropriate category for previous webliography.
- Students do not recognize key terms
- Or students do not have knowledge to accurately guess which topic is appropriate.



# Expert Systems

- Simulate knowledge of an expert
  - Narrow, well-defined domain
- Respond to user input
  
- Use in libraries is not new
  - Not widely known/used
  - Commonly used for database selection



# Developing the content of the expert system - Thesauri

- Started with archive of past questions
- Staff created thesauri containing variety of terminology used in questions

Example: Fasteners list features:

- ANSI (inch) rivets
- Belt rivet
- Black metal washer
- Bolt
- Button head rivet
- Clipped flat washer





# Developing the content – Logic Statements

- Created logical statements that reflect the questions.

Example:

- “What are the angles on the countersink portion of a 00 bell type counterdrill?”
- Thesauri contain keywords – counterdrill in “tool” thesaurus
- If (tool) then *standard*



# Programming the Expert System

- Began with Open Source product
  - CLIPS
  - Problems with the logic
- Now home-grown, written in C#
  - Logic statements working as expected
- Web interface, Google-like search box
- Will accept full-text of the question

# Screen shot of Expert System



Terblend alloy is a mixture of what specific materi Search

Keywords matched: material, specific, Terblend, what

100% [Materials](#)

Handbooks and databases detailing data about metals, plastics, and ceramics, including properties, and composition of materials.

<http://www.lib.purdue.edu/engr/inst/MET102/materialsQT.html>

100% [Standards and Specifications](#)

Standards are documents giving regulations of size, quality, or quantity for products and lists of parts and processes for an engineering project.

<http://www.lib.purdue.edu/engr/inst/MET102/standardsQT.html>

65% [Catalog](#)

Prepared primarily to increase sales of products. Useful in that they provide limitations, construction, cost etc. Material is out-dated quickly.

<http://www.lib.purdue.edu/engr/inst/MET102/catalogs.html>

50% [Business / Corporate](#)

Information regarding businesses and corporations, including personnel, local

<http://www.lib.purdue.edu/engr/inst/MET102/company.html>

50% [Fasteners](#)

Information detailing standards and specifications for Standard and Metric s

<http://www.lib.purdue.edu/engr/inst/MET102/fasteners.html>

50% [Mechanics and Machinery](#)

Handbooks and databases giving machinery standards, data regarding mech

<http://www.lib.purdue.edu/engr/inst/MET102/mechanics.html>

50% [Google](#)

Useful for "current events"-type information. Useful for locating company info what would be found in an encyclopedia.

<http://www.google.com>

The screenshot shows the Purdue University Libraries website interface. At the top, there is a navigation menu with links for About, Help, Catalogs, Libraries and Units, Articles and Databases, Guides and Instruction, Giving, and Ask a Librarian. Below the menu, the page title is 'MATERIALS/PROPERTIES/STRENGTH OF MATERIALS'. There are three tabs: 'Materials (Metals/Plastics/Ceramics)', 'Physical Properties', and 'Strength of Materials'. The 'Materials (Metals/Plastics/Ceramics)' tab is selected, displaying a list of books. The list includes:

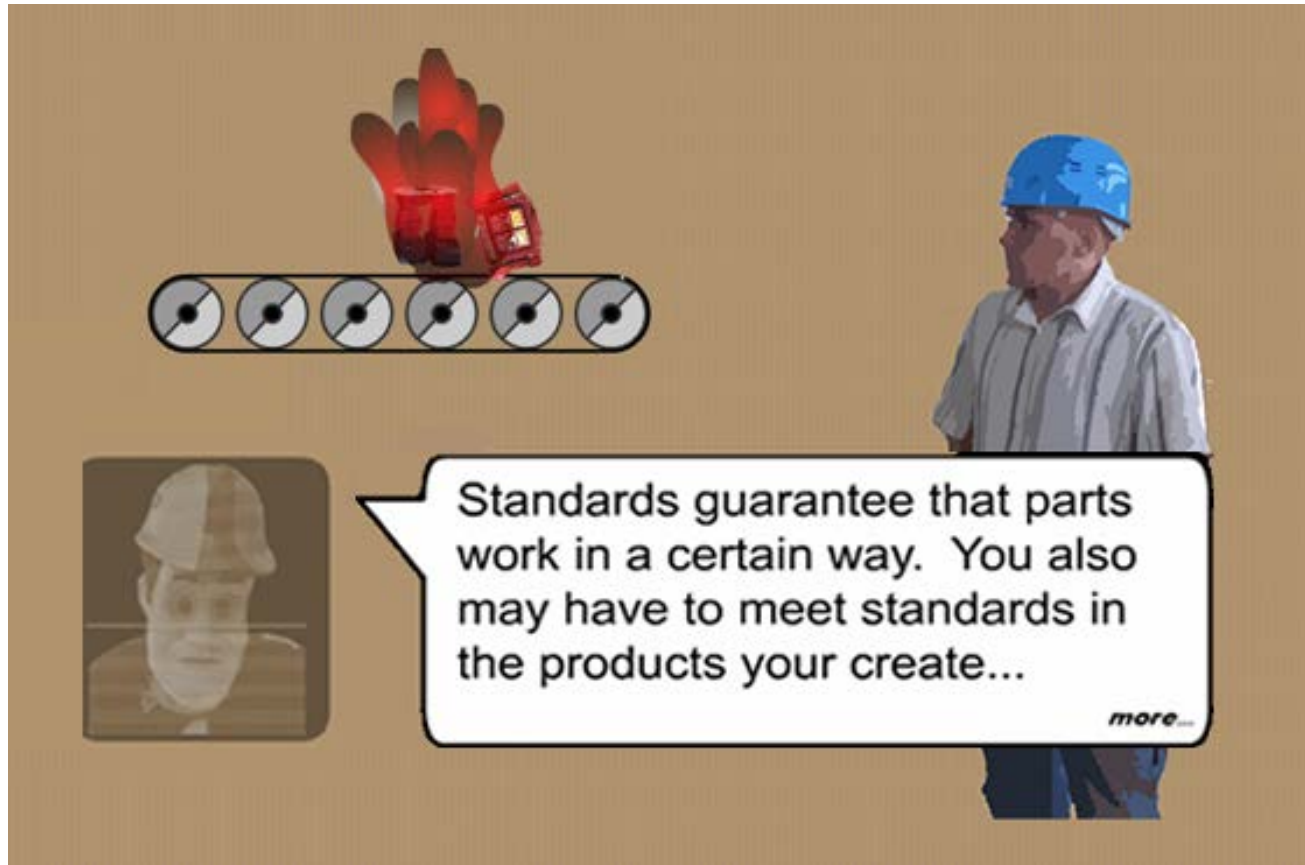
- Machinery's Handbook** (27th ed.) by Oberg, E., Jones, F.D., Horton, H.L., Ryffel, H.H., McCauley, C.J. et al. (Eds.). New York: Industrial Press. REF 621.08 M18m. Latest edition on Reserves at Circulation Desk and at Reference. Available via <http://www.knovel.com/knovel2/Toc.jsp?BookID=1074>
- ASM metals handbook**. (1990). Materials Park, OH: ASM International. REF 669.106 Am33h. Available via <http://purl.lib.purdue.edu/db/asm>
- Alloy Digest**. Upper Montclair, NJ: Engineering Alloys Digest. REF 669.05 AL57. Available via <http://purl.lib.purdue.edu/db/asm>
- Smithells' metals reference book** (8th ed.). Oxford [England]; Burlington, MA: Elsevier Butterworth-Heinemann. REF 669.00212 Sm68m 2004
- Smithells light metals handbook**. Oxford; Boston, MA: Butterworth-Heinemann. REF 669.72 Sm68 1998
- Mark's standard handbook for mechanical engineers**. New York, NY: McGraw-Hill. REF 621 M4645 1996. Available via <http://www.knovel.com/knovel2/Toc.jsp?BookID=346>



# Animated Tutorial

- Addresses more learning styles:
  - Visual, textual, kinesthetic
- Increases engagement by students
- Varied paths through tutorial
  - Can concentrate on individual needs
- Provides background/context for expert-system users
  - ‘Browse,’ rather than ‘search’ approach
- Links to expert system results—integrates two approaches

# Tutorial sample shot



# Tutorial sample shot





# Pre-test and Post-test

- Pre and post-tests given
  - Prior to tutorial implementation and after
  - Pre-test: self-assessed ability to use sources
  - Post-test: repeat of self assessment and change in confidence in using sources



# Pre- and Post-test questions

- Questions asked

- Ability to use the online catalog
- Determining when to use a particular source
- Ability to use standards, patents, handbooks, codes, encyclopedias and dictionaries





# Results

Repeated Measures t-test by material type

	<b>Pre-Tutorial Fall 2006</b>	<b>Post-Tutorial Spring 2007</b>
Library catalog	8.574979	6.902311
When to use technical information	7.235174	5.686069
Standards	6.60359	7.382625
Handbooks	4.916889	3.31599
Patents	5.748451	5.008601
Codes	5.541192	4.544838
Encyclopedias	1.692071	0.992933
Dictionaries	0.291111	-1.27273

>  $\pm 2$  = statistically significant



# Results

Testing for changes between Fall 2006 and Spring 2007

Type of material	Between Groups t-scores
Library Catalog	-0.925
When to use technical information	-0.74075
Standards	-1.05912
Handbooks	-0.25441
Patents	0.012309
Codes	-0.39745
Encyclopedias	0.366887
Dictionaries	0.15987

>  $\pm 2$  = statistically significant



# Results

- Reduction in number of reference transactions
- Indicates students were consulting the tutorial
  - initial direction on sources to use

<b>Semester</b>	<b>Number of students</b>	<b>Number of transactions</b>	<b>Transactions per student</b>
<b>Spring 2006</b>	90	546	6.1
<b>Fall 2006</b>	63	323	5.1
<b>Spring 2007</b>	80	295	3.7



# Conclusions

- Tutorial had a positive impact
- No adverse effects on student learning of the material
- Student scores on the assignment not markedly different than other semesters



# Questions?

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